Questions for RFQP 25.201 ELOP STUDENT TUTORING PROGRAM Page 1 of 2

Q: We provide small group and 1:1 tutoring, but do not provide childcare services. Are you open to accepting proposals from non-childcare service providers?

A: We are not looking for child-care or non-childcare providers at this time, and are not open to accepting these proposals at this time.

Q: Are fully virtual/remote tutoring services acceptable to the district?

A: Yes

Q: How should proposers providing fully virtual/remote tutoring services respond to the questions in the RFQ/P about meals, first aid, etc.?

A: Here is a suggested response- "Our organization provides fully virtual tutoring services, so questions related to meals, first aid, or in-person needs do not apply. Instead, we focus on virtual safety, well-being, and providing families with resources to support a positive online learning environment."

Q: The RFQ states that you are seeking childcare providers that can supply tutoring opportunities for children. Would you consider a virtual face-to-face tutoring provider that could provide tutoring services to local childcare providers, such as latchkey?

A: We prefer in-person tutoring services for our students, but are also open to virtual face-to-face services as well, as long as they are safe, students are receiving support, and sessions are well managed.

Q: Is the district currently looking for an all-virtual tutoring provider within the scope of this RFP?

A: We are open to working with organizations to provide in person and/or virtual tutoring services that meets needs of our students and programs overall.

Q: The RFP notes that "Proposers should be prepared to provide in-person tutoring on-site at schools or designated community locations, while also being able to provide virtual tutoring using remote learning options on approved online platforms, with secure and consistent access to instructional materials." Does this mean that entirely virtual tutoring services are not being accepted at this time? In other words, is it true that providers MUST be able to provide on-site tutoring services?

A: In person tutoring services are preferred, however, we are open to virtual tutoring services, as long as it meets the needs of our students and programs and are operated safely and successfully.

Q: As we are a virtual tutoring program and do not typically provide on-site staff, would it be required for purposes of this bid to provide an on-site staff to proctor the program, or does SUSD have staff to support virtual after-school tutoring providers if selected?

A: Having an onsite proctor from the organizations would be a great addition to our programs to help ensure students are on track and virtual staff are supporting students accordingly, however, we have paraprofessionals onsite that are also able to help monitor/proctor these services as well.